

30th August, 1991

Dimitra Petkoff,
Social Worker
Altona RDNS,
407 Blackshaws Road,
ALTONA NORTH, 3025

Dear Dimitra,

RE: VOSWG SEPTEMBER MEETING - GUEST SPEAKER

I understand from our Program Co-ordinator, Caroline McLeod from South Port Hospice, that you have agreed to speak, with Anne Oakley, at our September meeting between 9.00 - 10.00 am. The topic is to be an overview of the Royal District Nursing Service and palliative care in the various regions within Victoria.

The details of our meeting are as follows:

TIME: 9.00 - 10.00 AM
DATE: Wednesday, 11th September, 1991
VENUE: Peter MacCallum Cancer Institute,
Lecture Room 1, Level 9,
(Sun Alliance Building)
456 Lonsdale Street, Melbourne

ATTENDANCE: Usually around 15-20 people.

If you need any equipment, such as an overhead projector, etc. or if you have any queries, please phone either myself or Ann Taylor here at the Council on 662 3300.

Yours sincerely,



SUSANNE BAXANDALL
Hon. Secretary
VOSWG

*Dimitra - a video has
been organised for the
Session.*

30th August, 1991

Miss Joanne McCabe
10 Lambruk Crt
KENNINGTON
BENDIGO 3550

Dear Joanne,

Herewith resources that you asked for. Please ring me on a Tuesday, Wednesday or Friday on (03) 662 3300 if you have any further questions.

There are two local Cancer Support Groups in the Bendigo area whose members are patients and relatives. You can also contact them if you want to speak with them or ask any questions. Their addresses are as follows:

Bendigo and District Cancer Support Group Inc
PO Box 394
BENDIGO 3550

Phone: 41 2922 Diverter system - Volunteer

Bendigo CSG Self Help Group
Faraday Road RSD 171
CASTLEMAINE 3450

Phone: 74 8246 Anne and Nigel Harland

Yours sincerely,

Pat Dobson
Coordinator
Cancer Support Groups

Enc.

30th August, 1991

Amy Langer,
Executive Director,
National Alliance of Breast Cancer Organization,
2nd Floor, 1180 Avenue of Americas,
New York, NY 10036
U.S.A.

Dear Amy,

It is now some two months I think since I heard you speak on Radio National with Philip Adams about your Alliance. I would welcome very much the opportunity to learn about your organisation's aims and objectives, particularly its advocacy role.

I have enclosed a copy of the Annual Report of the organisation in which I work and would be delighted to exchange information about self help and advocacy, for and amongst people with cancer.

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

30th August, 1991

Beverley Zacharian,
CANACT,
26 College Place,
Brooklyn, NY 11201
U.S.A.

Dear Beverley,

It is now some two months I think since I heard you speak on Radio National with Philip Adams about CANACT. I would welcome very much the opportunity to learn about your organisation's aims and objectives, particularly its advocacy role.

I have enclosed a copy of the Annual Report of the organisation in which I work and would be delighted to exchange information about self help and advocacy, for and amongst people with cancer.

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

30th August, 1991

Sheila MacCallum,
Co-ordinator Nursing Support Service,
Cancer Society of New Zealand,
41 Gillies Avenue,
AUCKLAND 3,
NEW ZEALAND

Dear Sheila,

RE: **LIVING WITH CANCER EDUCATION PROGRAM**

I have recently returned from annual leave and have noted your letter. Thank you very much for the details about your program. I would welcome the opportunity to correspond with you regularly about how you prepare course leaders and the results of your evaluations and how you adapt the program.

I will be in touch before the year is out.

Bye for now,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

30th August, 1991

Deborah Bender,
(Hon.) Membership Secretary,
HealthWatch,
Box CAHF,
LONDON, WC1N 3XX,
ENGLAND

Dear Deborah,

Please find enclosed a cheque for sixteen pounds to renew our membership of HealthWatch. We find your newsletter a valuable source of information and education for our staff and health professional colleague so that we can encourage people with cancer and their family members to be discriminative.

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

30th August, 1991

Dr. Ruth Redpath,
Chairperson, Palliative Physicians,
Dandenong Palliative Care Service Inc.,
Suite 2, 118 David Street,
DANDENONG, 3175

Dear Ruth,

I thought you might be interested in a copy of the submission the Select Committee on Law & Practice Relating to Death & Dying, that I followed up with Tony Brown from the S.A. Association of Hospice Care. It may well be of interest to your members.

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

30th August, 1991

Denise Spence,
31 Badger Creek Road,
HEALESVILLE, 3777

Dear Denise,

RE: **CLARISSA'S STORY - A VERY SPECIAL BOOK**

Earlier this week I had the honour of reading Clarissa's story. Thank you very much for sending me a copy. Could you let me know where I might be able to get other copies for organisations like Very Special Kids, our Cancer Information Service and the social workers and nurses who work with those who have a life threatening illness? This collection of memories, ideas and hope would be of great value to them.

Thank you once again,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

30th August, 1991

Jo McLean,
Chief Social Worker,
Prince Henry's Campus,
Monash Medical Centre,
St. Kilda Road,
MELBOURNE, 3004

Dear Jo,

I recently returned from annual leave. Thank you for your letter advising me that the Social Work Department, Prince Henry's Campus, will be closed from 13th September. Can I say thank you for your ongoing assistance in trying to make services better for people with cancer, their family members and indeed the health professionals.

I look forward to talking with you about transfer of the Welfare Grant fund to Clayton.

Bye for now,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

29th August, 1991

Anne Fletcher,
National Chairperson BCSS,
Queensland Cancer Fund,
P.O. Box 201,
SPRING HILL, 4004

Dear Anne,

RE: **NATIONAL STATISTICS FOR BREAST CANCER
SUPPORT SERVICE AND A.C.S.**

Thank you for your recent request to comment on statistics. Anne Lloyd is on annual leave and will be available towards the second week of October. We would be delighted to comment on that when we have had an opportunity to consult with Anne.

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

29th August, 1991

Sr. Anne Oakley,
C/- R.D.N.S.,
452 St. Kilda Road,
MELBOURNE, 3004

Dear Anne,

**RE: SEPTEMBER MEETING - VICTORIAN ONCOLOGY
SOCIAL WORKERS' GROUP**

I understand from our Program Co-ordinator, Caroline McLeod from South Port Hospice, that you have agreed to speak at our September meeting between 9.00 - 10.00 am. The topic is to be an overview of the Royal District Nursing Service and palliative care in the various regions within Victoria. I look forward to hearing from you. It was just the other day that I was talking with Jo Davey who is now working with Jack McLeish.

The details of our meeting are as follows:

TIME: 9.00 am - 10.00 am
DATE: Wednesday, 11th September, 1991
VENUE: Peter MacCallum Cancer Institute,
Lecture Room 1, Level 9,
(Sun Alliance Building)
456 Lonsdale Street, Melbourne
ATTENDANCE: Usually around 15-20 people

If you need any equipment, such as an overhead projector, etc., or if you have any queries, please phone either myself or Ann Taylor here at the Council on 662 3300.

Yours sincerely,

SUSANNE BAXANDALL
Hon Secretary
VOSWG

~~DRAFT~~

29th August, 1991

Louise Glanville,
P.O. Box 36,
NEWPORT, 3015

Dear Louise,

RE: ACCV CANCER SUPPORT GROUP SURVEY

In preparation for our meeting on Wednesday 4th September, I have enclosed the data collection tools that were developed by Pat Dobson in conjunction with members of our cancer self-help groups. By early next week, Pat will have some preliminary findings and an overview of the history to share with you.

In addition, I have enclosed the Guidelines for Cancer Support Groups, our Starter Pack, the latest copy of CANLINK and a report of a regional meeting.

We look forward to meeting you on Wednesday and would like to work with you on developing a job specification for this particular position, discuss timelines, reporting and budget.

Bye for now,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

29th August, 1991

Dimitra Petkoff,
Social Worker,
Altona RDNS,
407 Blackshaws Road,
ALTONA NORTH, 3025

Dear Dimitra,

RE: **LIVING WITH CANCER EDUCATION PROGRAM**

Thank you for your enquiry about the **Living with Cancer Education Program**. Below is some information about this Anti-Cancer Council-developed program.

Living with Cancer is an eight-week program for people affected by cancer and their family and friends and is currently being offered in many metropolitan and country hospitals, as well as community health centres throughout the state. The preparation per week is about four hours, divided between two people over the eight week period. In addition, the program runs for two hours once a week. Professionally trained people in the fields of social work, nursing, palliative care, occupational therapy, psychology and physiotherapy have co-lead the groups. It has been an advantage in the past to have people from at least two different disciplines and we recommend that the organisation inform us who they nominate to run the **Living with Cancer Education Program**, for the purposes of the Audit.

The **Living with Cancer** kit comprises a manual, an Introduction for Course Leaders, video, brochures and posters, quarterly newsletter, audit and a yearly statewide evaluation report, etc., and is available at a cost of \$100 per kit as a contribution towards the cost of production. However, a copy of the introductory booklet can be posted out to interested organisations for a contributory fee of \$5.00 and this gives an overall picture of the program. After each course, evaluation questionnaires for all course participants of the program are sent in to our Centre for Behavioural Research in Cancer for analysis and feedback.

Orientation programs for potential course leaders are held regularly here at the Anti-Cancer Council of Victoria at a minimal contributory cost. These orientations, run in three half-day sessions over a six month period, aim to guide and give hints and tips to potential leaders, with help from experienced course leaders, the next one being scheduled to begin in February, 1992. I have put you down on the list for this.

Please find enclosed a couple of brochures, the current audit, the last four newsletters and an interim State report on evaluations of programs currently running.

If you have any further queries, please do not hesitate to call me on 662 3300.

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

29th August, 1991

Mr. Don McIntosh,
117 Outhwaite Road,
HEIDELBERG WEST, 3081

Dear Don,

Just a short note to acknowledge receiving your questionnaire. Prasuna and I will keep all participants in this project informed about how things are going.

Once again, thank you,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

29th August, 1991

Maxine Korn,
Information Service Co-ordinator,
Cancerlink,
17 Britannia Street,
LONDON, WC1X 9JN,
ENGLAND

Dear Maxine,

Thank you very much for the five copies of "When Cancer Comes Back". We find this resource most helpful and please find enclosed a cheque to cover the cost. When our updated catalogue becomes available, I will make sure you get a copy.

Bye for now,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

29th August, 1991

Irene Renzenbrink
Social Worker,
Mercy Hospice Care Inc.,
P.O. Box 178,
SUNSHINE, 3020

Dear Irene,

Thank you very much for a copy of your conference report. The Council is always happy to sponsor people so that we can add to the body of knowledge. With your permission, I will make it available to our Oncology Social Work colleagues.

Irene, do you have a copy of the Kelleher book: "Dying of Cancer: The Final Year of Life" so that I could peruse it? I would welcome your knowledge on this.

Bye for now,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

29th August, 1991

Angela Kirsner,
4 Thanet Street,
MALVERN, 3143

Dear Angela,

Please find enclosed a copy of my notes from the **Living with Cancer** Course Leaders Orientation held earlier this month. I look forward to talking with you soon about documenting the concepts, ideas and practice as put forward by these health professionals.

Bye for now,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

29th August, 1991

Moss Arnot,
Pastoral Care,
Peter MacCallum Cancer Institute,
481 Little Lonsdale Street,
MELBOURNE, 3000

Dear Moss,

Please find enclosed a copy of my notes on the Group B, Day 1 Orientation for **Living with Cancer** Course Leaders earlier this month. I look forward to meeting you all on Monday 9th September at 9.00 am so that we can plan for Day 2 of the Orientation. Could I ask you to bring along your ideas and reference lists of good counselling texts and resources for the children of adults who have cancer?

Bye for now,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

29th August, 1991

Valda Ferns,
26 Manningham Street,
PARKVILLE WEST, 3052

Dear Valda,

Please find enclosed a copy of my notes on the Group B, Day 1 Orientation for **Living with Cancer** Course Leaders earlier this month. I look forward to meeting you all on Monday 9th September at 9.00 am so that we can plan for Day 2 of the Orientation. Could I ask you to bring along your ideas and reference lists of good counselling texts and resources for the children of adults who have cancer?

Bye for now,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

29th August, 1991

Robyn Jewell,
Living Skills Australia,
P.O. Box 98,
ARMADALE, 3143

Dear Robyn,

Please find enclosed a copy of my notes on the Group B, Day 1 Orientation for **Living with Cancer** Course Leaders earlier this month. I look forward to meeting you all on Monday 9th September at 9.00 am so that we can plan for Day 2 of the Orientation. Could I ask you to bring along your ideas and reference lists of good counselling texts and resources for the children of adults who have cancer?

Bye for now,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

28th August, 1991

Bill Weidner,
President,
Solace Victoria,
1 Broomfield Crescent,
CRESWICK, 3363

Dear Bill,

Thanks for the opportunity to talk with you on Monday. Probably by now Nigel Gray will have telephoned you and I hope that this was helpful. In the meantime, I will do my networking with people and see what I can come up with.

I mentioned to you the notes that I have just been reading that morning from the conference that I attended in Sydney recently, and I thought you might be interested. I have included a copy of the full program (as you can see I couldn't possibly have fitted everything in) and my notes which refer to a talk given by Beverley Raphael that asks questions about community support and bereavement.

I forward my apologies for not participating in the Advisory Panel meetings. I am much happier if you give me a specific task!

Bye for now,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

27th August, 1991

Jim Macklin,
Educator/Counsellor,
Le Pines Funeral Service Pty. Ltd.,
981 Burke Road,
CAMBERWELL, 3124

Dear Jim,

RE: **3RD INTERNATIONAL CONFERENCE ON GRIEF &
BEREAVEMENT IN SYDNEY, JUNE-JULY, 1991**

As promised, here is a copy of my notes from the workshop I participated in which was facilitated by Dr. Elizabeth Latimer, a Palliative Care Physician from Canada. The title of her workshop was "Ethical Decision Making in the Care of Dying Patients". I also enclose handouts and references.

If there is anything that needs clarifying, please feel free to contact me.

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

27th August, 1991

Dr. Alan Gray,
Medical Director,
Mary Potter Hospice,
P.O. Box 7442,
WEELINGTON SOUTH,
NEW ZEALAND,

Dear Alan,

RE: **3RD INTERNATIONAL CONFERENCE ON GRIEF &
BEREAVEMENT IN SYDNEY, JUNE-JULY, 1991**

As promised, here is a copy of my notes from the workshop I participated in which was facilitated by Dr. Elizabeth Latimer, a Palliative Care Physician from Canada. The title of her workshop was "Ethical Decision Making in the Care of Dying Patients". I also enclose handouts and references.

If there is anything that needs clarifying, please feel free to contact me.

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

27th August, 1991

Pam Case,
P.O. Box 148,
EUROA, 3666

Dear Pam,

RE: **COLOSTOMY CARE**

Thanks for the opportunity to meet with you in Euroa last week. As promised, here is a copy of the latest information we hold on colostomy and ostomy care. I have also enclosed information about Rosemary Marshall's exciting project that offers people with ostomies, both men and women, young and old, the opportunity to purchase practical and attractive underwear.

Another program that is running in conjunction with our **Living with Cancer Education Program** at Peter MacCallum Cancer Institute, the Alfred Hospital, the Repatriation Hospital and the Royal Women's Hospital is the **Look Good, Feel Better** program and I have put in a pamphlet about this.

I know that Janet will be in touch with us soon to talk about a cancer support group and I trust that things will go well for people with cancer and community helpers generally in Euroa.

Bye for now,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

27th August, 1991

Mr Lawrie Wright
Australian Cancer Society Inc
GPO Box 4708
SYDNEY NSW 2001

4 State Coordinators Bess

Dear Lawrie,

Re: NATIONAL BCSS NEWSLETTER NO.3

Anne Lloyde has asked me to do some initial work in preparing material for the Newsletter while she is away.

As you know, the Newsletter is due for publication in October and I would like to have all the material ready for Anne on her return. Consequently I was hoping that you could send me any contributions you have and reports on your service by 20th September.

Yours sincerely,

Pam Harris (Volunteer)
Breast Cancer Support Service

21st August, 1991

Jane Caldwell,
Nurse Educator,
Royal District Nursing Service,
St. Kilda Road,
MELBOURNE, 3004

Dear Jane,

RE: **LIVING WITH CANCER EDUCATION PROGRAM -
ORIENTATION FOR COURSE LEADERS**

I am sorry that you were unable to attend the **Living with Cancer Education Program** Orientation for Course Leaders earlier this month. Could I ask if you are intending to participate in the second session on 19th September and whether you would like to receive a copy of my notes taken on 8th August. If you could let me know your intentions by the second week of September, that would be appreciated.

Regards,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

21st August, 1991

Dimitra Petkoff,
Altona R.D.N.S.,
407 Blackshaws Road,
ALTONA NORTH, 3025

Dear Dimitra,

RE: **LIVING WITH CANCER EDUCATION PROGRAM -
ORIENTATION FOR COURSE LEADERS**

I understand that you were unable to attend the **Living with Cancer Education Program** Orientation for Course Leaders earlier this month. Could I ask if you are intending to participate in the second session on 19th September and whether you would like to receive a copy of my notes taken on 8th August. If you could let me know your intentions by the second week of September, that would be appreciated.

Regards,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

21st August, 1991

Julie Knoop/Trevor James,
Community Health Nurses,
Warracknabeal Neighbourhood House,
P.O. Box 249,
WARRACKNABEAL, 3393

Dear Julie/Trevor,

RE: **LIVING WITH CANCER EDUCATION PROGRAM -
ORIENTATION FOR COURSE LEADERS**

I understand that you were unable to attend the **Living with Cancer Education Program** Orientation for Course Leaders earlier this month. Could I ask if you are intending to participate in the second session on 19th September and whether you would like to receive a copy of my notes taken on 8th August. If you could let me know your intentions by the second week of September, that would be appreciated.

Bye for now,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

21st August, 1991

Jennifer Edwards,
Oncology Nurse,
Royal Melbourne Hospital,
Grattan Street,
PARKVILLE, 3052

Dear Jennifer,

RE: **LIVING WITH CANCER EDUCATION PROGRAM -
ORIENTATION FOR COURSE LEADERS**

I understand that you were unable to attend the **Living with Cancer Education Program** Orientation for Course Leaders earlier this month. Could I ask if you are intending to participate in the second session on 19th September and whether you would like to receive a copy of my notes taken on 8th August. If you could let me know your intentions by the second week of September, that would be appreciated.

Bye for now,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

21st August, 1991

Gayle Fry,
Oncology Social Worker,
Western Hospital,
Gordon Street,
FOOTSCRAY, 3011

Dear Gayle,

RE: **LIVING WITH CANCER EDUCATION PROGRAM -
ORIENTATION FOR COURSE LEADERS**

I understand that you were not able to attend the **Living with Cancer Education Program** Orientation for Course Leaders earlier this month. Could I ask if you are intending to participate in the session on 19th September and whether you would like to receive a copy of my notes taken on 8th August. If you could let me know your intentions by the second week of September, that would be appreciated.

Bye for now,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

21st August, 1991

Secretary
Sunraysia Cancer Support Group Inc
Private Box 613
MILDURA VIC 3502

Dear Pat, Jenny and Members,

Thank you for so cheerfully turning out on a Friday night to meet with me. I did enjoy seeing you again and meeting those who I had not met before.

I hope that the Sunraysia Group continues to serve the people coping with cancer in Mildura. You have all worked so hard for such a long time that you must feel like taking time out sometimes.

Perhaps a reshuffle of tasks and a new look at the priorities of the group would be timely. It appears that there is quite a lot of business that cannot be avoided and a visible list of the main tasks might encourage people to identify which of these that they might help with. Two people taking over each small category of "jobs-to-be-done" works quite well.

Would a short rest from fund raising be useful? Helping with public awareness on cancer and cancer prevention could attract new members.

The "Living with Cancer Education Program" will need publicising and some practical organising. By involving group members in this on roster you may get a request for a new support group for patients. This has happened in Bendigo.

The "Look Good Feel Better" program, if introduced in Mildura, will also need some coordination, even if run with the Living with Cancer Education Program (LWCEP). I have spoken with Kathryn Emerson and mentioned Pat Pyke's background in promotion and the cosmetic arena.

If you decided that Mildura should have the program, Kathryn could come to Mildura and run a meeting to introduce it to local oncology staff and to local retail people. She would be able to fit this in with a trip to Victoria or South Australia. **IF** you decide that this would be worth investigating for later next year, the procedure would be to:

1. Get one LWCEP up and running first.
2. Hold the introductory meeting with Kathryn.

Pat would probably know the best local retailers to include who could provide trained volunteer cosmeticians. There is a hairdresser already interested. Get the oncology staff and other appropriate health care people interested also and invite them.

3. Recruit volunteer cosmeticians and hairdressers.

Decide whether to include Look Good with LWCEP as a final or second last session or to have it run at the hospital. You could possibly include extra patients in this session if you were short of appropriate people.

4. Arrange for Kathryn to run a training session for volunteers in Mildura.

She usually likes to attend the first couple of workshops also. The cost for this can probably be met by Look Good Feel Better although a little financial help may be needed.

Kathryn would require an official request from your group and the base hospital or other health venue where the workshops would be held.

I apologise for the delay in writing this long letter but we have been moving our Unit upstairs at ACCV and this has caused disruptions. I also waited to speak with Kathryn who is very hard to catch between interstate trips.

With my kindest regards to you all.

Pat Dobson
Coordinator
Cancer Support Groups

20th August, 1991

Mr & Mrs B Petersen
Central Motel
Cnr 10th St & Madden Ave
MILDURA VIC 3500

Dear Brian and Eileen,

I am writing to congratulate you for offering non-smoking accommodation at your motel. It was nice to see fresh curtains and paintwork being provided which I am sure will remain in that condition much longer as a result of the ban.

I find it quite difficult to keep my clothes smoke-free while travelling in hire cars and staying at motels. Working with Cancer Support Groups for the Anti-Cancer Council makes it important to avoid smelling of smoke.

Thank you both for the extra comfort and for setting such a good example. Perhaps other Flag Motels could be encouraged to follow your lead.

Yours sincerely,

Pat Dobson (Mrs)
Coordinator
Cancer Support Groups

20th August, 1991

Manager
Sebastopol Community Health
Centre
844 Chisholm Street
BALLARAT 3350

Dear Manager,

Please find enclosed our cheque for \$30 as quoted for the use of your Centre on Friday, 6th September, 1991, from 9 am - 5 pm.

I am sending you a copy of our invitation to the meeting which has been sent to all the Cancer Support Groups and our Anti-Cancer Council Units in the South Western Region.

Thank you very much for enabling us to make use of your premises.

Yours sincerely,

Pat Dobson
Coordinator
Cancer Support Groups

Enc.

19th August, 1991

Lawrie Wright,
C.O.S.A. Program Committee,
GPO Box 4708,
SYDNEY, 2001

Dear Lawrie,

Please find enclosed an abstract I have received from Shane McDonald, Oncology Social Worker at the Royal Victorian Eye & Ear Hospital, for consideration for a presentation in the Social Work Program this year.

Bye for now,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

19th Augustl, 1991

Dr. Eric Fairbank,
Regional Palliative Care,
P.O. Box 934,
WAWRRNAMBOOL, 3280

Dear Eric,

Just a short note to acknowledge receiving your converted questionnaires. I am delighted to learn about your changes to the questionnaire. Ron Borland in our Centre for Behavioural Research in Cancer, Renate Hoffmann, Social Work Student working our Unit and myself are in the process of getting structured feedback from course leaders about the existing questionnaire. I feel sure that Renate will be in touch with you.

Bye for now,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

19th August, 1991

Tony Brown,
Executive Officer,
The Australian Association for Hospice &
Palliative Care,
P.O. Box 275,
BELAIR, S.A. 5052

Dear Tony,

RE: **NATIONAL DIRECTORY OF HOSPICE SERVICES IN
AUSTRALIA**

Thanks for the opportunity to update our information for inclusion in the National Directory. Since we last met, we have a new-look Cancer Information Service. I have tried to be brief about what is offered. The Manager of the Cancer Information Service is Mrs. Doreen Akkerman.

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

14th August, 1991

Mrs Elsie Bolwell
8 Williams Road
MOOROOLBARK 3138

Dear Mrs Bolwell,

Re: Your enquiry about Cancer Support Groups in the Mooroolbark area.

There is a very friendly group which meets at Box Hill Hospital also an active group at Knox Private Hospital.

These groups are open, free of charge, to all people with cancer and their friends or family members. I am including copies of the groups' entries in the Anti-Cancer Council's Listing of Cancer Support Groups and Services so that you can contact them if and when you feel like attending. You would be welcome to attend either group and decide which suits you. Try Knox first, perhaps.

Another group at Ferntree Gully offers various sessions on supportive measures for people "Living with Cancer".

We also have an Education Information program which runs for eight weeks and is a professionally facilitated discussion style of Group.

Box Hill Hospital would be your closest one of these. The contact is:

Viki Moreira & Rosemary D'urso
Telephone: (03) 895 3500 - Office hours

The Anti-Cancer Council of Victoria also has an Information Service available from 9 am - 5 pm each weekday for people with cancer and their families. Please feel free to call us if you have any questions.

Yours sincerely,

Pat Dobson
Coordinator
Cancer Support Groups

Enc.

14th August, 1991

Mary Henry
Cohuna Cancer Support Group
Northern District Community
Health Service
PO Box 317
COHUNA VIC 3568

Dear Mary and Members,

I enjoyed meeting you all on 31st July and was surprised at the size and vigour of your Group.

I thought that it might be useful if I outlined briefly where it seems to me that you are up to. A Cancer Support Group always takes a time to become accepted and understood in a community.

- * You will need to use the early months to inform yourselves by reading the various books and pamphlets available.
- * Decide on aims and possible activities to include in your first draft pamphlet.
- * Discuss how best to make new members feel welcome without being overwhelmed - perhaps include them in some of the setting up chores.
- * Spread the news that you exist through the town. Discover informal ways of informing families who have cancer that you exist and how you might help them.

Some groups find phone calls are all that people in their town want so advertise a telephone contact number with Mary or a member taking the initial call and linking the caller with a suitable member. It may be wise to undertake a couple of training sessions on handling calls like this first though.

It may be worth talking with Ouyen CSG and Yarrawonga CSG (see Red Listing) to ask what they find helpful. Ouyen includes people with other serious illnesses as well.

Using a speaker on a cancer related topic will often give locals an excuse to attend a meeting to get to see if they will fit in. Be sure to have a long coffee time and use members to talk with people who may like to join.

Good luck in your efforts. I will let you know what happens about Swan Hill and the ACCV Living with Cancer Education Program.

With kindest regards,

Pat Dobson (Mrs)
Coordinator
Cancer Support Groups

Encs.

13th August, 1991

Margaret Noone,
Director,
Very Special Kids,
31 Alma Road,
ST. KILDA, 3182

Dear Margaret,

Please find enclosed an Anti-Cancer Council cheque for US \$410.00 to pay your registration for the Children's Hospital International Annual Conference in Milwaukee, Wisconsin in October this year.

We look forward to receiving your report on this "Children Need Hospice, Too!" conference so that we can disseminate it amongst our colleagues.

We wish you a safe journey!

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

9th August, 1991

Ralph Hampson,
Chief Social Worker,
Royal Children's Hospital,
Flemington Road,
PARKVILLE, 3052

Dear Ralph,

Just a short note to acknowledge receiving your summary of welfare grants. I look forward to seeing you at the next Welfare Grant Advisory Panel meeting.

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

9th August, 1991

Lynda Manly,
Patient Services Unit,
South Australian Anti-Cancer Foundation,
P.O. Box 160,
NORTH ADELAIDE, S.A. 5006

Dear Lynda,

RE: **YOUR RESEARCH**

I have just returned from annual leave and have unearthed your request. Apologies if you have been waiting for a time.

Could I ask that you give me a call during office hours so that I can tailor the resources that I send you to your project requirements?

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

9th August, 1991

Donna Andrew,
3 Holding Street,
BEAUMARIS, 3193

Dear Donna,

RE: LESLIE VACATION SCHOLARSHIP

I noted in the Australian Cancer Society newsletter that you had received a scholarship to do a literature search on articles concerning the study of satisfaction in terminal care, especially with oncology patients. This is a major area of my work and I am wondering if I could talk with you soon with a view to sharing some of your findings.

Bye for now,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

9th August, 1991

Robyn Jewell,
Living Skills Australia,
P.O. Box 98,
ARMADALE, 3143

Dear Robyn,

RE: **LIVING WITH CANCER EDUCATION PROGRAM
ORIENTATION FOR COURSE LEADERS 8/8/91**

Please find enclosed a cheque for \$150.00 in payment for your facilitation of the above session. I look forward to talking with you at our next planning session for Day 2, on Monday 9th September, between 9.00 - 10.00 am.

Could I ask how you are placed to help me do a presentation at the General Staff Meeting of the Anti-Cancer Council on Wednesday 18th September. The general staff meet every fortnight between 10.00 - 11.15 am. On the 18th, they have asked if I could give them an update on the **Living with Cancer Education Program** and I thought that maybe yourself and Moss could assist me. If you are willing, we can work out what we do and how we do it.

Bye for now,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

9th August, 1991

Valda Ferns,
26 Manningham Street,
PARKVILLE WEST, 3052

Dear Valda,

RE: **LIVING WITH CANCER EDUCATION PROGRAM
ORIENTATION FOR COURSE LEADERS 8/8/91**

Please find enclosed a cheque for \$180.00 as payment for your facilitation of the above session. I look forward to talking with you at our next planning session for Day 2, on Monday 9th September, between 9.00 - 10.00 am.

Bye for now,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

9th August, 1991

Rev. Moss Arnot,
Pastoral Care,
Peter MacCallum Cancer Institute,
481 Little Lonsdale Street,
MELBOURNE, 3000

Dear Moss,

RE: **LIVING WITH CANCER EDUCATION PROGRAM
ORIENTATION FOR COURSE LEADERS 8/8/91**

Thank you once again for your facilitation of the above session. I look forward to talking with you at our next planning session for Day 2, on Monday 9th September, between 9.00 - 10.00 am.

Could I ask how you are placed to help me do a presentation at the General Staff Meeting of the Anti-Cancer Council on Wednesday 18th September. The general staff meet every fortnight between 10.00 - 11.15 am. On the 18th, they have asked if I could give them an update on the **Living with Cancer Education Program** and I thought that maybe yourself and Robyn could assist me. If you are willing, we can work out what we do and how we do it.

Bye for now,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

9th August, 1991

Carrie Lethborg,
Social Worker,
Alfred Hospital,
Commercial Road,
PRAHRAN, 3181

Dear Carrie,

RE: **STUDY TOUR REPORT**

Thank you for your excellent report. With your permission, I will
table it at the next VOSWG meeting.

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

9th August, 1991

Sandra Powley,
Hot Cactus Communications,
34 Cole Street,
EAST HAWTHORN, 3213

Dear Sandra,

RE: SUPPORTIVE MEASURES KIT

Please find enclosed an Anti-Cancer Council cheque for \$1,347.75 for your editing work thus far on the above project.

We will attend to your questions and be back to you via Fran when we have answered them.

Thanks again for your help on the project.

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

9th August, 1991

Ms Helen Myers
c/- Midwifery Unit
Swan Hill District Hospital
SWAN HILL VIC 3585

Dear Ms Myers,

I am sorry to hear of the circumstances necessitating you taking over the role of Breast Cancer Support Nurse.

The following has been put together to hopefully tide you over until Anne Lloyd returns from overseas on 1st October, 1991, when she will be able to discuss your education needs with you.

Suggested job description
Current booklets and brochures used by the BCSS
Literature order form

The new Nurses Manual is still at the printers and until we get a final price we are unable to say how much it will be. We will make sure that you are amongst the first to receive it when it becomes available for distribution.

The following are the BCSS nurses in hospitals nearest you who you might choose to call for additional help:

Sr Marge Walker
Breast Cancer Support Service
Echuca District Hospital
Francis Street
ECHUCA 3625

Sr Donna Johns
Breast Cancer Support Service
c/- Community Nursing Department
Mildura Base Hospital
PO Box 103
MILDURA 3500

(I know Donna spent a couple of days earlier this year in Melbourne talking with Anne Lloyd.)

Ms Sue Allan
Director of Nursing
Mildura Private Hospital
PO Box 751
MILDURA 3500

Sr Nita Alexander
Breast Cancer Support Service
(Charge Sister - General Ward)
The Nhill Hospital
PO Box 231
NHILL 3418

Mrs Pat Pike, 27 Kalimna Village, Mildura (050) 23 5049 and Mrs Doris Torpey, 7 Scott Street, Ouyen (050) 92 1410 are the only two BCSS volunteer visitors in your area. They may be able to give you a bit more background information. They would talk to the patients over the phone if the patient requires this service.

As Rosemary suggested yesterday, please phone us if we can help with any queries at all or direct the patients direct to us.

Yours sincerely,



Lorraine Lindsay (Mrs)
Secretary
Breast Cancer Support Service

8th August, 1991

Dr. Ray Snyder,
Oncology,
St. Vincent's Hospital,
FITZROY, 3065

Dear Ray,

RE: **REMEDY OF DOUBTFUL VALUE**

Please find enclosed information from "BoneMagic Australia" about Dr. Jim Spira's forthcoming visit to Australia.

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

6th August, 1991

Elvina Fitzpatrick,
15 Forest Road,
FERNTREE GULLY, 3156

Dear Elvina,

RE: **LIVING WITH CANCER EDUCATION PROGRAM**

Thank you for your enquiry about the **Living with Cancer Education Program**. Below is some information about this Anti-Cancer Council-developed program.

Living with Cancer is an eight-week program for people affected by cancer and their family and friends and is currently being offered in many metropolitan and country hospitals, as well as community health centres throughout the state. The preparation per week is about four hours, divided between two people over the eight week period. In addition, the program runs for two hours once a week. Professionally trained people in the fields of social work, nursing, palliative care, occupational therapy, psychology and physiotherapy have co-lead the groups. It has been an advantage in the past to have people from at least two different disciplines and we recommend that the organisation inform us who they nominate to run the **Living with Cancer Education Program**, for the purposes of the Audit.

The **Living with Cancer** kit comprises a manual, an Introduction for Course Leaders, video, brochures and posters, quarterly newsletter, audit and a yearly statewide evaluation report, etc., and is available at a cost of \$100 per kit as a contribution towards the cost of production. However, a copy of the Introductory booklet can be posted out to interested organisations for a contributory fee of \$5.00 and this gives an overall picture of the program. After each course, evaluation questionnaires for all course participants of the program are sent in to our Centre for Behavioural Research in Cancer for analysis and feedback.

Orientation programs for potential course leaders are held regularly here at the Anti-Cancer Council of Victoria at a minimal contributory cost. These orientations, run in three half-day sessions over a six month period, aim to guide and give hints and tips to potential leaders, with help from experienced course leaders, the next one being scheduled to begin in February, 1992.

Please find enclosed a couple of brochures, the current audit, the last four newsletters and an interim State report on evaluations of programs currently running.

If you have any further queries, please do not hesitate to call me on 662 3300.

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

REQUEST TO ONCOLOGY SOCIAL WORKERS IN VICTORIA

The Alfred Hospital is planning its next **Living with Cancer Education Program** to commence on Wednesday, 4th August for 8 weeks and will be conducted on a Wednesday, between 6.30 - 8.30 pm.

There is a call for more people with cancer and their family members. The Alfred Hospital will welcome participants from across Victoria.

For further information could you direct enquiries to Adrienne James, Health Promotions Officer at the Alfred or Ivan Hochberg, Oncology Social Worker, Alfred Hospital, Ph: (03) 276 2000.

1st August, 1991

Robyn Jewell,
Living Skills Australia,
P.O. Box 98,
ARMADALE, 3143

Dear Robyn,

RE: **LIVING WITH CANCER EDUCATION PROGRAM
ORIENTATION FOR COURSE LEADERS - 8/8/91**

Please find enclosed a copy of the agenda for next Thursday's
Orientation for **Living with Cancer** course leaders.

See you then,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

1st August, 1991

Moss Arnot,
Pastoral Care.,
Peter MacCallum Cancer Institute,
481 Little Lonsdale Street,
MELBOURNE, 3000

Dear Moss,

RE: **LIVING WITH CANCER EDUCATION PROGRAM
ORIENTATION FOR COURSE LEADERS - 8/8/91**

Please find enclosed a copy of the agenda for next Thursday's
Orientation for **Living with Cancer** course leaders.

Moss, could you please forward a copy of the handout questions to
"ask" the doctor. We will certainly look to using it in the program
and indeed as a handout for the Anti-Cancer Council.

See you on Thursday,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

1st August, 1991

Valda Ferns,
26 Manningham Street,
PARKVILLE WEST, 3052

Dear Valda,

RE: **LIVING WITH CANCER EDUCATION PROGRAM
ORIENTATION FOR COURSE LEADERS - 8/8/91**

Please find enclosed a copy of the agenda for next Thursday's
Orientation for **Living with Cancer** course leaders.

See you on Thursday,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

1st August, 1991

Angela Kirsner,
4 Thanet Street,
MALVERN, 3144

Dear Angela,

RE: **LIVING WITH CANCER EDUCATION PROGRAM
ORIENTATION FOR COURSE LEADERS - 8/8/91**

Thanks for coming along to the planning session this morning for the above. In preparation for your article, I have included the agenda, the list of participants and my reports for the "new-look" 1991 **Living with Cancer Education Program**. In addition, I have included a copy of Moss Arnot's report and the "snippets" from the ACCV's Annual Reports that mention **Living with Cancer**. Finally, I have enclosed a copy of a presentation I gave at the Clinical Oncological Society of Australia, about the **Living with Cancer Education Program** in its early days. There is a lot more in my bottom drawer, please feel free to help me open it in preparing for this journal article.

Look forward to seeing you on Thursday, in the Board Room of the Anti-Cancer Council. If you are driving in, it may be better to get in early for parking downstairs in a Visitor's Spot. Do you want us to record the session? We are able to do so if necessary.

Before I close, you asked me for some information about self-help for Victorians with emphysema and chronic bronchitis and I have unearthed the attached.

Look forward to seeing you on Thursday,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

1st August, 1991

Ms M Reede
Director of Nursing
Portland & District Hospital
Bentinck Street
PORTLAND VIC 3305

Dear Ms Reede,

Re: Breast Cancer Support Service

I am writing to let you know that Bev McIlroy has contacted me and is interested in being the Breast Cancer Support Nurse at Portland Hospital.

I have suggested that she make a time with me later in the year (as I will be overseas during August and September) to visit the Anti-Cancer Council of Victoria and find out more about what is involved. I have also given Bev the date for our next BCSS nurses inservice meeting on 20th November, 1991.

I have enclosed a copy of a suggested BCSS nurse's Job Description as a guide and some of our latest breast cancer resources.

Looking forward to hearing from you.

Yours sincerely,



Anne Lloyd
Coordinator
Breast Cancer Support Service

Encs.

31st July, 1991

Carmel Boyle,
Wakefield Press,
Unit 8/16 Truganini Road,
CARNEGIE, 3163

Dear Carmel,

RE: "SOMEONE YOU KNOW"

Thanks for the opportunity to learn more about this forthcoming publication. As requested, here are some of my contacts that may be of help in marketing and promoting the book:

Mr. Lawrie Wright, Executive Director, Australian Cancer Society,
GPO Box 4708, Sydney, NSW, 2001

Clinical Oncological Society of Australia (COSA) (also Lawrie Wright at above address) - Chairperson COSA Social Workers: K. Margaret Tobin, Anti-Cancer Foundation, S.A., (08) 267 5222 and COSA Nurses - Sanchia Aranda, C/- Dept. of Nursing, La Trobe University, St. Helliers Street, Abbotsford, 3067.

Helen Murray, The Australian Association of Social Workers Ltd., (Vic. Branch), P.O. Box 367, Carlton South, 3053, for interstate oncology social work groups.

Oncology Nurses Special Interest Group (Victoria) - Chairperson, Jane Bayton, C/- Peter MacCallum Cancer Institute, 481 Little Lonsdale Street, Melbourne.

Patient Support Managers, Anti-Cancer Councils, nationwide (addresses attached).

Bev Armstrong, RDNS Headquarters, 452 St. Kilda Road, Melbourne, 3004.

Dr. Irene Higginson, Hon. Secretary, British Psychosocial Oncology Group, C/- Dept. Community Medicine, University College & Middlesex School of Medicine, 66/72 Gower Street, London, WC1 6EA, England, U.K.

Linda Sibilia, Executive Secretary, National Association of Oncology Social Workers, 1233 York Avenue, Suite 4P, New York, NY, 10021, U.S.A.

I have forwarded a copy of the Advance Information Brief to Louise Johnson, in our Education Unit who may be able to assist with ethnic media contacts. She can be contacted here at the Anti-Cancer Council on 662 3300.

Carmel, when you are preparing the launch of this publication, I understand you mentioned some public seminars. I would be delighted to help with our network of health professionals.

Bye for now,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

31st July, 1991

Kim Bright,
Yes For Youth,
14 The Crescent,
HIGHETT, 3190

Dear Kim,

Thank you very much for your generous invitation to participate in the function on Saturday, 17th August. Unfortunately, it clashes with a family birthday party so I will have to forward apologies. I am sure the evening will be a great success!

Once again, thank you.

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

31st July, 1991

Lyn Moran,
Senior Social Worker,
Bethlehem Hospital,
P.O. Box 134,
CAULFIELD, 3162

Dear Lyn,

Thank you for letting me know that you are taking up a new position in Social Security. Can I just thank you for your willingness to participate in the Welfare Grant Advisory Panel here at the Anti-Cancer Council.

We wish you every success in your new position.

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

31st July, 1991

Irene Renzenbrink,
Senior Social Worker,
Mercy Hospice Care Inc.,
P.O. Box 178,
SUNSHINE, 3020

Dear Irene,

Just a short note to say thank you for taking the time to read and jot down your comments on the publications **Healing Grief and Loss: How Children & Teenagers Can Cope with Death and Other Kinds of Loss.**

Your recommendations will be taken on and I will pass on your comments to our Cancer Information Staff so that they are alert.

I would welcome the opportunity to talk with you soon about how we might develop a booklet for children experiencing a parent's terminal illness of cancer and a booklet for other survivors of a terminal cancer experience.

Bye for now,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

31st July, 1991

Phyllis Butow,
Depts. of Medicine & Cancer Medicine,
University of Sydney,
SYDNEY, 2006

Dear Phyllis,

RE: **METHODOLOGICAL ISSUES IN A RANDOMISED
CONTROLLED TRIAL OF COMMUNICATION
INTERVENTIONS IN THE ONCOLOGY CONSULTATION**

I have been requested to enquire as to whether it would be possible to have a copy of the above paper, presented at the Newcastle conference, sent out to us. If so, could you address it to **Mrs. Pat Dobson, Co-ordinator, Cancer Support Groups, Anti-Cancer Council of Victoria, 1 Rathdowne Street, Carlton South, Vic., 3053.**

Thank you in anticipation,

Yours sincerely,

ANN TAYLOR
Admin Secretary
Social Service Policy Unit

31st July, 1991

Joy Eicke,
Palliative Care Social Worker,
Austin Hospital,
Studley Road,
HEIDELBERG, 3084

Dear Joy,

I have just returned from annual leave this week and wanted to thank you for your comprehensive information regarding your third course, the register of participants and the information that you offered to patients is a good guide which I can share with other course leaders and existing and potential course leaders.

As the state reports become available, I will forward them on to you. Today I have prepared a short summary of the statistics of the **Living with Cancer Education Program** and I can tell you that the number of patients and family members who have participated in the program in Victoria so far are 1,248, the number of health professionals trained by the Anti-Cancer Council is 109 and the number of organisations involved in **Living with Cancer** to date is 45.

Thanks again,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

31st July, 1991

Robyn Stevenson,
Health Promotions Unit,
Alfred Hospital,
Commercial Road,
PRAHRAN, 3181

Dear Robyn,

**RE: LIVING WITH CANCER EDUCATION PROGRAM -
ORIENTATION FOR COURSE LEADERS - 8/8/91**

I have pleasure in advising you that you have been accepted to participate in the Orientation for Course Leaders of this Anti-Cancer Council developed education program and your place is confirmed. The details are below and a program is enclosed.

In response to requests and the feedback from people involved in previous Orientations, we have changed the way we organise the program. The August intake of course leaders will be held in three 3-hour sessions over a six month period, the second session being held on Thursday, 19th September and the third and final session on Thursday, 21st November.

My consultants and co-leaders for these orientations are Robyn Jewell, from Living Skills Australia, Rev. Moss Arnot, from Pastoral Care at Peter MacCallum Cancer Institute, Valda Ferns, recently retired Oncology Social Worker from St. Vincent's Hospital and experienced course leaders of the program.

The Anti-Cancer Council of Victoria, like all other Victorian charity organisations is "feeling the pinch" financially and in order to meet 50% of the costs towards conducting these Orientations, we are asking each participant to contribute \$10.00 per person, per session. If this is difficult, let's talk. Could you please make cheques payable to the Anti-Cancer Council of Victoria?

WHEN: Thursday, 8th August, 1991

TIME: 9.30 am - 12.30 pm

VENUE: Anti-Cancer Council of Victoria's Board Room
1 Rathdowne Street,
Carlton South

A light lunch will be provided.

Unfortunately, parking is not available at the Anti-Cancer Council but Park Safe Carpark and the Exhibition Buildings Carpark are only five minutes walk away in Rathdowne Street.

We look forward to offering you an exciting program and if you have any queries, please feel free to contact us.

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

Ref: lwc.augl

30th July, 1991

Ms Robyn Wicks
Coordinator
Breast Cancer Support Service
NSW State Cancer Council
GPO Box 7070
SYDNEY NSW 2001

Dear Robyn,

Re: **Moving Ahead**

Thank you for sending me this draft of the above publication to read and make any comments. I have marked some mistakes on the enclosed copy in red and have included the following comments which were obtained from some of our volunteers after reading the draft:

- * The booklet is too short and needs to contain more information.
- * The booklet didn't tell you anything you didn't already know.
- * It seems to be almost an exact copy of Living with the Loss of a Breast.
- * There is very little information on treatments.

Sandra Hatzistiliadis is very happy for you to use her photograph in the booklet and I have enclosed several photographs for you to choose from. Could you please return them to me when you are finished.

Yours sincerely,

Anne Lloyd
Coordinator
Breast Cancer Support Service

Enc.

cc Anne Fletcher, Queensland

30th July, 1991

Mr Roger Beardwell
Technical Manager
Lantor of Australia Pty Ltd
PO Box 79
TULLAMARINE VIC 3043

Dear Mr Beardwell,

Re: Fibre filling for temporary breast prostheses

I am writing to thank you for the very generous amount of fibre that you supplied to our Breast Cancer Support Service.

This will enable us to provide the many women who have a mastectomy for breast cancer with a temporary breast form when leaving hospital.

Your contribution is greatly appreciated.

Yours sincerely,

Anne Lloyd
Coordinator
Breast Cancer Support Service

29th July, 1991

Dr. Ray Snyder,
Dept. Oncology,
St. Vincent's Hospital,
Victoria Parade,
FITZROY, 3065

Dear Ray,

RE: **ANTI-CANCER COUNCIL OF VICTORIA
SUPPORTIVE MEASURES INFORMATION SERIES**

I have just returned from annual leave today and read your letter. This afternoon I talked with Professor Lovell about your concerns. We have made the decision not to include the Chinese herbal medicine, Chiropratic, Homeopathy and the Natural Therapies section in this ACCV written information series for patients and their family members.

It has been useful to receive information from the above groups. This process will continue and be available to VCOG members on request. We have also had a request to give additional weight to Psychiatry in the Supportive Measures Project. I look forward to telling the VCOG members of the amended Table of Contents at the next meeting in September.

Thank you,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

cc: Professor Lovell
Sandy Benjamin
White File, ACCV

29th July, 1991

Dr. Ray Snyder,
Dept. Oncology,
St. Vincent's Hospital,
Victoria Parade,
FITZROY, 3065

Dear Ray,

I have just returned from annual leave today and have had a chat regarding queries about the Supportive Measures. We have made the decision not to include the Chinese herbal medicine, Chiropractic, Homeopathy and the Natural Therapies section in the written information series for the Anti-Cancer Council available for individuals and groups.

It has been useful to receive regular information from these groups, and this will be kept in my bottom drawer. We have also had a request to give additional weight to Psychiatry in the Supportive Measures Project. I look forward to telling the VCOG people of the amended Table of Contents at the next meeting in September.

Thank you,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

cc: Professor Lovell

29th July, 1991

Tanya Mason,
RMB 920,
CRESWICK, 3363

Dear Tanya,

I have just returned from annual leave today and found your request for information regarding hospice and palliative care. We have so much information, I'm not quite sure where to start. I would appreciate it if you could give me a telephone number so that I could call you at a time that might suit, or indeed a specific area that you are studying so that I could send you the most relevant information.

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

29th July, 1991

Camilla Scanlan,
Research Administrative Officer,
NSW Cancer Council,
GPO Box 7070,
SYDNEY, 2001

Dear Camilla,

RE: **PATIENT CARE RESEARCH AWARDS 1992**

I have just returned from annual leave today and I would be delighted to be considered an assessor for patient care research awards.

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

29th July, 1991

Robyn Batten,
Manager,
Prahran Community Health Centre,
240 Malvern Road,
PRAHRAN, 3181

Dear Robyn,

RE: LIVING WITH CANCER AUDIT

I have just returned from annual leave to receive your letter. All I can do is apologise and personally ensure that your organisation does not appear in our audit.

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

29th July, 1991

Paula Hyndes,
School of Social Work,
University of Melbourne,
35 Royal Parade,
PARKVILLE, 3052

Dear Paula,

RE: **RENATA HOFFMANN**

I have just returned from annual leave today and have read your swag of information. Renata has already done a couple of days with us and is to start formally on Wednesday of this week.

I look forward to working with you.

Bye for now,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

29th July, 1991

Dr. Eric Fairbank,
Regional Palliative Care,
P.O. Box 1701,
GEELONG, 3220

Dear Eric,

RE: LIVING WITH CANCER EDUCATION PROGRAM

I have just returned from annual leave today and was pleased to receive your questionnaires. I note that people did not like the questionnaire and we will do our best with our behavioural scientists to change the former.

Bye for now,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

29th July, 1991

Jocelyn Stuart,
Welfare Officer,
Numurkah & District War Memorial Hospital,
P.O. Box 128,
NUMURKAH, 3636

Dear Jocelyn,

RE: 2ND LIVING WITH CANCER EDUCATION PROGRAM

I have just returned from annual leave today and enjoyed reading your letter regarding your second program. You have confirmed our hunches that the personal approach is the most successful way of attracting people and their families to such a program.

Once again, thank you for your promptness in returning the evaluation questionnaires and when the State Report is prepared by our Centre for Behavioural Research in Cancer staff, we will make sure that you get a copy.

Bye for now,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

29th July, 1991

Lawrie Wright,
Executive Director,
Australian Cancer Society,
GPO Box 4708,
SYDNEY, 2001

Dear Lawrie,

RE: **LESLIE VOCATION SCHOLARSHIP REPORTS**

I am just back from annual leave today and noticed that Donna Andrew from Victoria was successful in receiving a scholarship to do a literature search analysis and assessment of terminal care in oncology patients. Could you let me know if there is a document in the system and if so could I possibly have a copy for private study purposes.

Bye for now,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

29th July, 1991

Sandy Jones,
Occupational Therapist,
Diamond Valley Community Health Service Inc.,
1 Kalparrin Avenue,
GREENSBOROUGH, 3088

Dear Sandy,

RE: **LIVING WITH CANCER EDUCATION PROGRAM
ORIENTATION FOR COURSE LEADERS 8/8/91**

Please find enclosed an Anti-Cancer Council receipt for payment of \$60.00 for yourself and Ali Fithall to participate in the above training sessions. The Anti-Cancer Council, being a charity, welcomes this contribution so that we can continue the service.

Look forward to seeing you both on the 8th!

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

29th July, 1991

Faye Hector,
Breast Cancer Support Service,
Geelong Hospital,
P.O. Box 281,
GEELONG, 3220

Dear Faye,

RE: P.A.D.P.

I am just back from annual leave today and have received a message from you via Anne Lloyde about asking the Anti-Cancer Council and the Victorian Oncology Social Workers' Group to write to PADP regarding their eligibility criteria. Our next meeting of the Oncology Social Workers' Group is on Wednesday 14th August, and I will endeavour to contact you before that date so that I can put your wishes to the group and see if we can get a better deal for patients.

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

29th July, 1991

Jenny Kashyap,
Occupational Therapy,
Peter MacCallum Cancer Institute,
481 Little Lonsdale Street,
MELBOURNE, 3000

Dear Jenny & Irene,

Thank you for your recent report regarding the **Living with Cancer Education Program**. I have just returned from annual leave and have enjoyed reading your comments on the program. I always value input on the program from course leaders and look forward to receiving the questionnaires.

If I can be of assistance in any way, please do not hesitate to call me.

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

29th July, 1991

Mrs Jean King
21 Isabelle Street
SHEPPARTON VIC 3630

Dear Mrs King,

Thank you for your letter and enquiry about Camp Courageous. We do not have any group of that name but do have two groups with similar titles.

I am enclosing a copy of their entries in our Directory for your information. Both groups are pleased to have help from volunteers and Camp Quality does provide training for volunteers.

If I can be of further assistance you could telephone me on (03) 662 3300 on a Tuesday, Wednesday or Friday.

Yours sincerely,

Pat Dobson
Coordinator
Cancer Support Groups

18th July, 1991

Sr Faye Hector
Breast Cancer Support Service
Geelong Hospital
PO Box 281
GEELONG 3220

Dear Faye,

Re: **BCSS Volunteer Visitors - Geelong**

I have attached details on two volunteers who are able to visit women who have recently had surgery in the Geelong area.

Barbara Bowe is very interested as she spends so much time at her holiday house - apparently she spends most of the summer there.

If you have any difficulty contacting Barbara or Ros let me know and I will contact them to save you time.

Regards,

Anne Lloyd
Coordinator
Breast Cancer Support Service

Enc.

17th July, 1991

Ms Gladys Ryan
14 Domaille Crescent
SWAN HILL VIC 3585

Dear Gladys,

Many thanks for the little hat. It looks great and would probably be quite suitable for the Look Good Feel Better program.

Congratulations on your successful street stall. I will be visiting Cohuna for a meeting of the new Cancer Support Group on Wednesday, 31st July, and then moving on to Robinvale for a meeting on 1st August. I will try to make time to visit your Community Health Nurse to talk about the Living with Cancer Education Program on the way. I will let you know if this is possible.

You may get a call for a few more hats some time in the future if that would be possible.

Thanks again.

Regards,

Pat Dobson
Coordinator
Cancer Support Groups

11th July, 1991

The Secretary
Robinvale Cancer Support Group Inc
c/- PO Box 655
ROBINVALE VIC 3549

Dear Carolyn, Dennis and Members,

Thank you very much for the generous donation of \$250 to the Anti-Cancer Council of Victoria. We really appreciate such a donation towards our ongoing work to prevent and treat cancer and to help develop better support services in the State.

I look forward to meeting with you on Thursday, 1st August, in the evening and will telephone later in July to find out the final details.

I intend going on to a meeting in Mildura on the Friday. Jenny is arranging this for me.

Thank you again.

With kindest regards,

Pat Dobson
Coordinator
Cancer Support Groups

Enc.

10th July, 1991

TO WHOM IT MAY CONCERN

This is to certify that the Dandenong Cancer Support Group is a support group recognised by the Anti-Cancer Council of Victoria.

This new self help group will be meeting at the Dandenong Day Hospital and their current signing officers will be Margaret Kewish and June Sturgenor, Joint Secretary/Treasurer.

Pat Dobson
Coordinator
Cancer Support Groups

Sent to Margaret Kewish
Secretary/Treas.
47 Nalton Road
Noble Park 3174

10th July, 1991

Mr Paul Kitchen
25 Grimshaw Street
GREENSBOROUGH 3088

Dear Mr Kitchen,

Re: **Breast Cancer Support Service Nurses Manual**

Thank you for the assistance which you have given us with developing the manual.

Your help has been greatly appreciated and we will send you a copy once it is printed.

Yours sincerely,

Anne Lloyd
Coordinator
Breast Cancer Support Service

10th July, 1991

Dr Gytha Betheras
96 Grattan Street
CARLTON 3053

Dear Dr Betheras,

Thank you for speaking to the Breast Cancer Support Service
Volunteer Visitors at their meeting on Tuesday.

It was a very interesting session and many of the volunteers who
stayed for a chat after the meeting commented on how helpful
they found the session.

Your fee for the session is enclosed.

Thank you again,

Anne Lloyd
Coordinator
Breast Cancer Support Service

Enc.

5th July, 1991

Mr Trevor Cox
C/- Post Office
LASCELLES VIC 3487

Dear Trevor,

Many thanks for assisting us with our North West Regional Meeting last Thursday. I will send you a copy of the Report when it is completed. Have you had time to put pen to paper with your massage session introduction for the Report yet?

The members all enjoyed your demonstration and talk and mentioned this on the evaluation sheets. I think that you would have more patients than you could cope with if we all lived a little closer to Lascelles.

I am enclosing a donation of \$50 towards your costs and time, Trevor.

Thank you again for your assistance.

With kind regards,

Pat Dobson
Coordinator
Cancer Support Groups

Enc.

Posted 10/7/91

10th July, 1991

Yoland Wadsworth,
Action Research Issues Association (Inc.),
4th Floor, Ross House,
247-251 Flinders Lane,
MELBOURNE, 3000

Dear Yoland,

On behalf of the members of the Victorian Oncology Social Workers' Group, please find enclosed a cheque for \$100 in appreciation of your time in giving a most interesting and valuable presentation on action research to the group.

Thank you,

Yours sincerely,

SHANE MCDONALD
Chairperson
VOSWG

Encl.

8th July, 1991

Ms Prasuna Reddy
Psychology Department
Swinburne Institute of Technology
PO Box 218
HAWTHORN 3122

Dear Prasuna,

Re: **Breast Cancer Support Service Nurses Workshop -
Basic Counselling Skills**

Thank you to Ann and yourself for facilitating this workshop last Wednesday. The workshop was very interesting and enjoyable and the feedback which I have received so far certainly supports this.

Additional handouts and your fee are enclosed.

Thank you both.

Regards,

Anne Lloyd
Coordinator
Breast Cancer Support Service

Enc.

5th July, 1991

The Secretary
Hopetoun-Karkaroc & Community
Cancer Support Group & Service
c/- Hopetoun Shire Offices
98 Laselle Street
HOPETOUN VIC 3396

Dear Rita and Members,

Congratulations on a well run day. It is great to know that I can rely on country Groups to do their local part of the planning so efficiently. It makes all the difference when running these Regional get-togethers.

You certainly spoilt us with the delicious soup, sandwiches and cakes. The venue was perfect and, as you will see when I complete the report, the comments were very favourable from participants.

The Kerang ACCV Unit sent their apologies which I received after the meeting.

Keep up the good work.

Kindest regards to you all,

Pat Dobson
Coordinator
Cancer Support Groups

5th July, 1991

Ms Anne Neville
Coordinator
Hopetoun Education Centre
Austin Street
HOPETOUN VIC 3396

Dear Anne,

Many thanks for your cheerful help and for the use of such an excellent venue for our meeting.

The members of the Cancer Support Groups from Mildura, Robinvale, Swan Hill, Warracknabeal, Wycheproof, Ouyen, Horsham and, of course, Hopetoun really enjoyed the busy day. Being able to use the two rooms made it relaxed and comfortable, allowing plenty of space for informal talking between Groups.

The parking area being so conveniently placed with regard to the meeting rooms makes it much easier for people to attend.

Thanks again Anne.

With kind regards,

Pat Dobson
Coordinator
Cancer Support Groups

5th July, 1991

Mr Noel Roberts
Chief Dietitian
Peter MacCallum Cancer Institute
481 Little Lonsdale Street
MELBOURNE VIC 3000

Dear Noel,

Herewith our cheque for \$320 to cover your travelling expenses to the Hopetoun Regional Meeting.

Thank you very much for once again giving the Cancer Support Group members a memorable and educational afternoon.

I am currently writing up both Wangaratta and Hopetoun formal Reports, copies of which I will send to you when ready. Many thanks for reading and correcting the Wangaratta coverage of your session.

The Ballarat meeting is confirmed for Friday, 6th September, and I will send the invitation when prepared.

Thanks again Noel.

Regards,

Pat Dobson
Coordinator
Cancer Support Groups

Enc.

5th July, 1991

Mrs Ricki Williams
22 Cook Street
WOOMELANG VIC 3485

Dear Ricki,

Thank you very much for making the delicious soup for our Regional Meeting in Hopetoun last week.

The members of the Cancer Support Groups came from as far away as Mildura, Swan Hill, Robinvale, Horsham, Warracknabeal and Wycheproof. They were all grateful for such a nice warm start to their sandwich and fruit lunch.

Noel Roberts mentioned it in his lecture as a good example of how soup can be a nutritious meal.

Thank you again.

Yours sincerely,

Pat Dobson
Coordinator
Cancer Support Groups

4th July, 1991

Dr. W. I. Burns,
Oncologist,
St. Vincent's Hospital,
Victoria Parade,
FITZROY, 3065

Dear Ivan,

RE: **WIGS FOR CANCER PATIENTS**

Thank you very much for your update regarding HBA funding changes. If people wish to choose a wig and are in financial difficulty generally and unable to stretch their finances to purchase one, an assessment by Aileen Halloran, Social Worker, to draw on our Welfare Grant Program is a possibility.

In addition, the **Look Good, Feel Better** program is just starting to be offered in Victoria as part of our **Living with Cancer Education Program**. The Peter MacCallum Cancer Institute is offering the program and the Alfred and Repatriation Hospitals are planning to offer it - all contacts through the Social Work Departments. I have enclosed brochures about both programs.

Ivan, I am off on annual leave at present but will chase this issues up in early August on my return.

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

2nd July, 1991

Dr. Richard Bell,
Consultant Haematologist & Oncologist,
Marian House at St. John of God Hospital,
1002 Mair Street,
BALLARAT, 3350

Dear Richard,

RE: **FINANCIAL ASSISTANCE FOR WIGS FOR CANCER
PATIENTS UNDERGOING CHEMOTHERAPY AND
RADIOTHERAPY**

Please find enclosed the brochure for health professionals that outlines the Anti-Cancer Council's Welfare Grant Program. Christine Walker is our part-time Social Worker/Welfare Grant Co-ordinator and she works at the Anti-Cancer Council on Wednesdays. This year, we re-organised the scheme so that those hospitals treating many people with cancer have a block grant allocated to the Social Work Department. This block grant is issued every six months and monitored by a Welfare Grant Advisory Group.

In addition, the **Look Good, Feel Better** program is just starting to be offered in Victoria as part of our **Living with Cancer Education Program**. The Peter MacCallum Cancer Institute are offering the program, the Repatriation General Hospital and the Alfred Hospital - all contacts through the Social Work Departments. I have enclosed a brochure about both these programs.

If a patient's financial circumstances are difficult, such that they are unable to afford the cost of a wig or indeed other major household expenses, particularly in the first three to six months after diagnosis, we would be happy to offer whatever help we could.

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

4th July, 1991

Dr. John Buchanan,
P.O. Locked Bag 5,
SURREY HILLS,

3127

Dear John,

RE: **SUPPORTIVE MEASURES INFORMATION SERIES**

I would like to ask for your help in preparing an information sheet on pain. As an adjunct to our Unit's Listing of Victorian Cancer Support Groups & Services, we are getting many enquiries from people wanting information about visualisation, relaxation, hypnosis, acupuncture, Tai Chi, legal services, bereavement support, etc. As a result, we are gathering information for our Supportive Measures Information Series which is aimed at people who have cancer and their family members looking for avenues of additional help and for health professionals. Please find enclosed a copy of the Table of Contents.

In preparing a section for occupational therapy, the OT at the pain clinic started to write about pain. I thought it might be helpful for people who are thinking about pain, have questions to ask and don't quite know what to say to have a reliable sources of information. The information series could be useful, even if it is just to acknowledge that pain is a difficult thing to express, that words are hard to find and that the message is conveyed that something can always be done. I am also aware of the internal politics within cancer management - that oncologists know they do it, radiation oncologists are sure they do it better and that palliative care physicians have gathered evidence that they actually do it better. I would welcome your advice on where you tell individuals to go looking for information on pain management.

I have enclosed a copy of an example of another fact sheet on a couple of topics to give an idea of the format. If you are willing and able to do this, would I be able to have a draft back for the second week of August for our professional writer on the project to edit.

Thank you in anticipation,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

4th July, 1991

Peggy Bartak,
A.A.S.W. Ltd.,
Victorian Branch Office,
P.O. Box 367,
CARLTON SOUTH, 3053

Dear Peggy,

RE: **SPECIAL INTEREST GROUP QUESTIONNAIRE**

The Victorian Oncology Social Workers' Special Interest Group of the AASW would be delighted to complete this questionnaire. We will have the responses back to you by the 16th August. This will give us a chance to canvass the views of the whole group at our next meeting scheduled on 10th July and our 14th August meeting.

Bye for now,

Yours sincerely,

SUSANNE BAXANDALL
Hon. Secretary
VOSWG

cc: Shane McDonald, Social Worker, Royal Eye & Ear Hospital
(Chairperson, VOSWG)

3rd July, 1991

Anna Marie Bell,
Senior Social Worker,
Department of Social Security,
123 Cecil Street,
SOUTH MELBOURNE, 3205

Dear Anna Marie,

I really enjoyed the opportunity to talk with you yesterday and as promised, here is some information on our **Living with Cancer Education Program**. I have also included a Cancer Word Book, our Fact Sheet on Cancer, our Annual Report and literature order form.

With regard to our **Living with Cancer Education Program** and any of our other services, it is only a matter of a telephone call away or a letter and we would be happy to follow it up.

Bye for now,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

3rd July, 1991

Mr. Robert Hockley,
C/- Lorraine Curtis,
Office of Continuing Education,
Monash University,
Caulfield Campus,
P.O. Box 197,
CAULFIELD EAST, 3145

Dear Robert,

Last week I was a participant in the the "Anger: An Occupational Hazard for Health Professionals" and a joke was mentioned about social workers and rottweilers. I thought as a matter of interest you might be interested in an item that occurred in the journal "Impact" in June last year, which is the journal of the Australian Council of Social Services, mainly social worker orientated.

Cheers!

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

28th June, 1991

Margaret Barrett,
Old Orchard,
Main Road,
ARTHURS CREEK, 3099

Dear Margaret,

Please find enclosed payment of 10 hours work to date on the Cancer Support Group Fact Sheet. As I mentioned, our team will do the work-up for the patient information series in August and we look forward to working with you in September.

Bye for now,

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

3rd July, 1991

Christine Benson,
Hon. Secretary,
Victorian Association of Hospice Care Programs Inc.,
P.O. Box 759,
FRANKSTON, 3199

Dear Christine,

It is with pleasure that I enclosed a cheque from the Anti-Cancer Council's Social Service Policy Unit for \$10,000 as our contribution towards furthering the development of hospice/palliative care in Victoria.

The Anti-Cancer Council wishes to continue to build and strengthen its relationship with those involved in policy making and improving quality service in this area.

Yours sincerely,

SUSANNE BAXANDALL
Director
Social Service Policy Unit

Encl.

2nd July, 1991

Mr Paul Kitchen
St Vincent's Hospital
Victoria Street
FITZROY 3065

Dear Mr Kitchen,

Re: Breast Cancer Support Service Nurses Manual

Following our telephone conversation last week, I was wondering if you could check the alterations to the sections on Staging and Hormone Treatment.

If possible could you please telephone me to let me know if these changes are correct as soon as possible as we are wanting to get the manual typeset.

Thank you very much for your assistance, it is greatly appreciated.

Yours sincerely,

Anne Lloyd
Coordinator
Breast Cancer Support Service

